AFTER-SALES-SERVICE FOR **E-BIKE BATTERIES**

liofit

We get

E-BIKE BATTERIES

fit again!

About us

- Since 2013 in Kamenz | GER
- Medium-sized company with growth ambitions
- Market leader in E-Bike battery repairs
- Over 100.000 successful repairs & very high customer satisfaction
- Our customers: B2C & B2B

Your benefits

- ✓ **Competent**
  E-bike battery expertise for over 10 years
- ✓ **Innovative**
  In-house development of hardware and software
- ✓ **Reliable**
  Warranty on all repairs (12 - 24 months)
- ✓ **Transparent**
  Cost estimates & fixed prices
- ✓ **Uncomplicated**
  Full-Service solution – everything from a single source
- ✓ **Compliant**
  Certified & legally compliant repair solution
- ✓ **Sustainable**
  Extend battery life & supporting the circular economy

Professional e-bike battery services

As a certified company, we guarantee the highest quality standards and care in every repair. Our independence allows us to work across brands and offer tailor-made solutions. In addition, we ensure that all our repairs are carried out in accordance with EU law and the latest technical standards.
Trust Liofit – your partner for safe and reliable **After-Sales-Service**.

Housing repair / replacement

Cell replacement

Repair, replacement or update of defective electronics

Tests on the bike & PC

Charging & load socket repair

Our repair services

- Fault diagnosis
- Photos of the battery
- Electronics / BMS (hardware & software)
- Cell replacement
- Calibration of software to new capacity
- Housing / sockets
- Deep discharge removal
- Final test on bike & PC
- Repair log

NEW!

Liofit All-in-One
Readout & test device for e-bike batteries

Order now

Full-Service

E-bike battery services from a single source!

SAFE TRANSPORT

- ✓ *Safe **collection** by transport partners in accordance with hazardous goods regulations*
- ✓ *Safe **return shipping***

HIGH QUALITY REPAIR

- ✓ *Software-based **fault diagnosis***
- ✓ *Original spare parts*
- ✓ *Preferred & reliable repair*
- ✓ *Input & final testing*

TOP SERVICE

- ✓ *Preferred processing*
- ✓ *1st level & 2nd level support*
- ✓ ***12–24 month warranty***
- ✓ ***B2B login**: Pickup, orders & status, billing*

QUALITY MANAGEMENT

- ✓ ***Service log***
- ✓ *Reports on all repairs*

RECYCLING & DISPOSAL

- ✓ *Specialized waste disposal company: **Free disposal** of irreparable batteries*
- ✓ *Disassembly and separation of individual components by type*
- ✓ *Discharge of old cell packs*

We are the market leader in e-bike battery services

With passion and expertise, we get e-bike batteries fit again!

Thanks to innovative repair solutions, we are advancing the sustainability of electric mobility and strengthening the circular economy.

#WeLoveWhatWeDo
#HumanRessource

Torsten May
Repair expert

Sustainable repair.
Longer driving.

#RepairInsteadOfThrowAway
#Sustainability

Welding processes:
- *Laser welding*
- *Resistance welding*
- *Ultrasonic welding*
- *Wire bonding*

Cell connectors:
Precisely fitting, laser-cut cell connectors for the best possible quality and safety

Safety at Liofit

Safety regulations for repairing e-bike batteries

Repairing e-bike batteries requires specialist knowledge and strict adherence to safety regulations. Liofit ensures that all legal regulations and safety standards are strictly followed.

Professional handling and storage

E-bike batteries contain lithium-ion. At Liofit, we ensure that our technicians are trained to store batteries safely and transport them properly. Our workshops have special fire protection devices for emergencies.

Use of original spare parts

Liofit only uses original parts approved by the manufacturer to ensure the integrity of the battery and the safety of users to avoid risks from inferior or incompatible parts.

Environmentally friendly disposal

Liofit disposes of defective e-bike battery components in an environmentally friendly manner. Our employees minimize the environmental impact when handling hazardous waste. We are a certified waste disposal company with a waste management officer.

Regular safety inspections

Our company is regularly inspected and audited to ensure that all work processes and equipment comply with current safety standards. We are ISO 9001 certified.

Documentation

Liofit keeps detailed records of all repairs to ensure transparency and quality assurance and to meet latest legal requirements.

Training

Our specialists receive ongoing training to ensure that our repair processes always comply with the latest technical and safety standards.

i ***Good to know:*** *We offer a 12-24 month warranty. As the distributor of repaired batteries, we are also liable for damage to the battery!*

E-bike batteries in safe hands!

Compliance with legal regulations and safety standards ensures that e-bike batteries work safely and reliably again after repair.

Qualitätsmanagementsystem · SLG-zertifiziert
DIN EN ISO 9001
SLG
www.slg.de.com

EU legislation

Extract from the EU regulation 02/2024

„From 42 months after entry into force of the Regulation, any natural or legal person that places on the market products incorporating LMT batteries shall ensure that those batteries, as well as individual battery cells included in the battery pack, are readily removable and replaceable by an ***independent professional*** *at any time during the lifetime of the product.“*

Europäische Kommission

EU Fit for 2027

We'll do it for you!
Liofit is independent, certified and specialized in repairs according to EU legislation. We are also involved in the development of new guidelines for battery repairs.

Our customers

BATTERY MANUFACTURER	BICYCLE MANUFACTURER	BICYCLE DEALER

M. Richter — June 9, 2025

★★★★★

Liofit is highly recommended

We have been working in partnership with Liofit for five years now and are always impressed by their quick and competent responses to our inquiries. Their broad repair portfolio and innovative processes enable them to repair a large number of battery models. The price-performance ratio is excellent. We especially appreciate the transparent process for unclear faults: first the diagnosis is made, then the repair is carried out after approval and finally the invoice is issued. A big plus for Liofit!

Google Reviews

★★★★★

4,9

liofit

Rico Günther, Dipl.-Ing.
CEO

Liofit GmbH
Macherstraße 146
01917 Kamenz
Germany

+49 (0) 3578 21895-20
b2b@liofit.com